

"E-TENDER FOR PROVIDING CANTEEN CUM MESS SERVICES AT CIPET: CSTS - HAJIPUR

TENDER NO.: CIPET/HJP/E-TENDER/ CANTEEN CUM MESS /2022-23/02 LAST DATE FOR ONLINE SUBMISSION OF E-TENDER : 17-08-2022

CIPET: CENTRE FOR SKILLING AND TECHNICAL SUPPORT (CSTS) HAJIPUR

(Department of Chemicals & Petrochemicals, Ministry of Chemicals & Fertilizers, Govt. of India) Hajipur Industrial Area , Hajipur , Bihar - 844102

E-mail: hajipur@cipet.gov.in; Website: www.cipet.gov.in

Ph. No.: +91-8456086379

IMPORTANT DETAILS

| Sr. No. | DESCRIPTION | DATE | TIME |
|---------|---|------------|-----------|
| 1. | Date of Advertisement in News Paper | 27.07.2022 | - |
| 2. | Start date/time of Submission of online bidding | 28.07.2022 | 15:00 hrs |
| 3. | Last date/time of submission of Online bid | 17.08.2022 | 16:00 hrs |
| 4. | Last date/time of submission of hardcopy of technical bid in office | 17.08.2022 | 17:00 hrs |
| 5. | Date & Time of opening of Technical bid | 18.08.2022 | 15:30 hrs |

E-TENDER NOTICE

Notice Inviting E-Tender

CIPET/HJP/E-TENDER/ CANTEEN CUM MESS /2022-23/02

Date: 27.07.2022

Central Institute of Petrochemicals Engineering & Technology (CIPET): Centre For Skilling and Technical Support (CSTS), Hajipur invites E-Tender in Two (02) Bid systems (Technical and Financial) from registered and reputed agencies for providing of "CANTEEN CUM MESS SERVICES" for its office campus Buildings & Hostel Premises located at Hajipur.

| SI. No. | E-Tender No. & Date | Name of the Item / Work | EMD (in Rs.) | Tender Fees (in Rs.) | Last Date & Time of online Bid submission |
|------------|--|---|--|--------------------------------------|---|
| 1. | CIPET/HJP/E-TENDER/ CANTEEN CUM MESS /2022-23/02 Date: 27.07.2022 | Canteen Cum Mess services at CIPET: CSTS, Hajipur | 1,00,000/- (Rupees One Lakhs Only) | Rs. 1,180/- (Inclusive of GST) | 17.08.2022 by 16:00 Hrs |

Interested eligible bidders may view and download the detailed tender documents from CIPET's E- Tender Portal www.tenderwizard.com/CIPET or www.cipet.gov.in. All Bids must be submitted through the online portal www.tenderwizard.com/CIPET. However. Bidders are also requested to submit a hard copy of the online Technical Bid duly sealed and signed to "The Director & Head. CIPET:CSTS.Hajipur . Hajipur Industrial Area , Hajipur , Bihar - 844102 upto 17.08.2022 by 17.00 hrs.

The Tender Fees and EMD will be accepted in the form of Demand Draft drawn on any Indian Nationalized Bank favoring "CIPET Hajipur" payable at Hajipur and shall be submitted at "CIPET:CSTS.Hajipur . Hajipur Industrial Area , Hajipur , Bihar - 844102 upto 17.08.2022 by 17.00 hrs. in separate sealed cover failing which bids will be summarily rejected. However, a soft copy of the Tender Fee and EMD shall also be uploaded along with the Technical Bids to be submitted online.

SILENT INFORMATION ABOUT THE E-TENDER:

- 1. Mode of submission: Only ONLINE Tenders will be accepted.
- 2. Availability of Tender Documents: All Bid formats (Technical & Commercial) are available ONLINE at CIPET's E-Tender portal www.tenderwizard.com/CIPET or www.cipet.gov.in. The registered vendors can download the Bids from these websites.
- 3. Who can participate for this e-Tender The registered vendors of CIPET through www.tenderwizard.com/CIPET can only participate in this tender process.
- 4. How to register by a vendor:
 - a) The prospective bidders have to register with CIPET through the E-tender portal of CIPET at www.tenderwizard.com/CIPET by Online Payment as applicable to M/S. KEONICS LTD. On completion of the registration process, the bidders will be provided user ID and password. After receipt of User ID & Password, Bidders can log on at our E-Tender portal for downloading & uploading tender documents.
 - b) E-Tender Documents Fees of Rs. 1,180/- (Including GST) on the name of CIPET Hajipur Payable at Hajipur in the form of Demand Draft from any Nationalized Bank not drawn before the Date of Releasing of NIT.
 - c) Processing Fees as applicable is Payable Online separately to M/S. KEONICS LTD.
- 5. Is there any device requirement for participation in e-Tender: Yes, Bidders should have valid Class 3 Digital Signature Certificate (DSC) device for participating in e-Tender. For integrity of data and its authenticity/non-repudiation of electronic records and to be compliant with IT Act 2000, it is necessary for each user to have a Digital Certificate (DC), also referred to as Digital Signature Certificate (DSC) of Class-III issued by a Certifying Authority (CA) licensed by Controller of Certifying Authorities (CCA) [referhttp://www.cca.gov.in].
- 6. Contact details for E-Tender related issue:

| Name of the Service Provide | r: M/S. KEONICS LTD. | |
|---------------------------------|----------------------|---|
| Particulars | Telephone/E-mail | Remarks |
| Local Representative of KEONICS | Mobile : 7763816416 | Vendor registration or any other issue regarding E-Tender Process, please contact |
| KEONICS's Helpdesk: | Email: | KEONICS as per the details given in the previous Columns. |

- 7. Bidders are hereby advised that all the documents to be submitted online are kept scanned and converted to PDF format in a separate folder on their computers before starting online submission. The schedule of rate (Excel Format) may be downloaded and rates may be filled appropriately in this format only. This file may also be saved in a separate folder on your computer.
- 8. While uploading/submitting the documents, it should be ensured that the file name should be the name of the document itself.
- 9. All pages of Tender documents with Addenda/Corrigenda (if any) must be signed with proper official stamp and date by the Bidders / or authorized power of attorney holders at the lower right hand corner.



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- 10. Bidders are advised to visit CIPET's E-Tender portal regularly for any Addenda/Corrigenda (if any) with regard to the E-Tender for which no separate paper advertisement will not be published.
- 11. EMD and Tender Fees must be in approved mode and Duly Signed & Sealed in separate cover along with filled Technical Bid and with necessary enclosures shall be submitted in physical form (hard copy) in person/by speed post at <u>CIPET:CSTS.Hajipur . Hajipur Industrial Area , Hajipur , Bihar 844102 upto 17.08.2022 by 17:00 hrs.</u> Non receipt of which, the Tenders are liable for rejection.
- 12. Date & Time of Technical Bid Opening: 18.08.2022 at 15.30 Hrs.
- 13. The date of financial bid of technically qualified bidders shall be declared in due course of time.
- 14. Date & Time of Financial Bid Opening: Technically qualified bidders will be intimated the date & time after Technical bid evaluation through the e-Tender portal/Manual.
- 15. Venue for Opening of Bids: <u>CIPET:CSTS, Hajipur, Hajipur Industrial Area, Hajipur, Bihar –</u> 844102.
- 16. CIPET reserves the absolute right to accept/reject any or all bids at any stage of the tender process without assigning any reason what so ever.

Director & Head CIPET:CSTS,Hajipur



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ELIGIBILITY AND SELECTION CRITERIA

- 1. A registered company, firm or agency having:
 - a. Contractors having at least 3 years satisfactory experience of running Students Hostel Mess & Staff canteen where regular daily catering services are being rendered.
 - b. Minimum Annual Average Turnover of Rs. 20.00 Lakhs (Rupees Twenty lakhs Only) during the last three financial years (2019-20, 2020-21 & 2021-22).
 - c. The prospective bidder should have successfully carried out catering services to Hostel Canteen Cum Mess for 100-150 persons/users on a normal working day in a single unit for a continuous period of one year during the last Three years. The bidders having experience only in the Cafeteria (snacks & beverage services) will not be considered.
- 2. The Tenderer should be registered with the Competent Authority and should have PAN number, G.S.T, PF & ESI registration.
- **3.** The Tenderer should be registered with the Competent Authority and should have valid **Food License.**
- 4. The Tenderer shall have well established local office in Hajipur/Patna.
- 5. The Tenderer should not have been blacklisted by any Govt. Deptt./Semi-Govt./Deptt. or any other organization.
- 6. The Tenderer must submit duly filled Tender form specified in (Technical Bid) of this document.
- 7. Certificate of registration, MOU in case of partnership firm, article of association etc shall be attached.
- 8. The Tenderer without the qualifications as mentioned at Sl. No.1 to 6 above and without all required documents shall be rejected. Tenders incomplete in any form are liable to be rejected out rightly.
- 9. Tender without Tender Fee, EMD will out rightly be rejected. Bidders registered under MSME/SSI/NSIC Industries are exempted from submission of Fee, EMD .But they must enclose the exemption certificate for the same services in this contract. If certificate not attached and no Fee, EMD is found enclosed, the offer shall be rejected.
- 10. The Tenderer shall submit the Income Tax returns of the last three assessment year (2019-20, 2020-21& 2021-22).



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- 11. The Tenderer shall submit the Audited Final Account of the last three financial Year.
- 12.In case any person sign the tender/agreement on behalf of a limited company or firm, letter of authority/resolution passed by the company/firm empowering him/her to sign the documents on behalf of company or firm shall be enclosed in the tender document.
- 13. The contract for Canteen Services shall remain valid initially for a period of One year. However, in order to evaluate the performance and services of the Contractor, the contractor will be engaged on trail period of 03 months. The contract for the remaining 09 months will be confirmed only if the services and quality of items served by the contractor are found satisfactory during the trial period. The one-year contract period is subject to renewal by the Institute on satisfactory performance and as per mutually agreed terms and conditions. This contract period can be extend for a maximum period of 02 years only.
- 14. Earnest Money Deposit (EMD) of Rs. 1,00,000/- (Rupees One Lakhs Only) to be deposited in the form of Demand Draft drawn in favour of CIPET Hajipur payable at Hajipur along with the tender for each bid.
- 15.The Successful bidder shall deposit an amount of Rs. 1,50,000/- (Rupees One Lakh Fifty Thousand Only) against security deposit. The EMD of Rs. 1,00,000/- of successful bidder shall be adjusted against the security deposit. No interest shall be payable on the security deposit.
- 16.Bidder should sign and stamp all the pages of duly filled tender document before submission of the same.

TERMS AND CONDITIONS

- 1. The Mess Contractor and Mess Staff shall be experience and properly trained in Mess work and in the age group of **20-50 years** and should be able to communicate in Hindi.
- 2. All Mess personnel shall behave politely with the students/visitors/ customers and office staff.
- 3. The normal duty hour as decided by our Mess Committee and It shall be followed regularly.
- 4. No Mess Staff shall leave mess unless and until next reliever arrives at Mess/Hostel.
- 5. Agency/Contractor is responsible to provide trained Mess staff to take care of CIPET'S properties and premises to the best of their capacity.
- 6. The details may be filled in the tender documents itself in the space provided against each item. However if required separate sheet may also be enclosed and it



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is advised to enclose the copies of testimonials in support of License, EPF, ESI, G.S.T, PAN etc. along with the tender document.

- 7. The E.M.D. of unsuccessful Tenderers will be returned within 15 days after finalization of the Tender. No interest shall be paid on the E.M.D. In case of successful tenderer, amount paid as E.M.D. will be adjusted towards performance security deposit and this amount will not carry any interest.
- 8. No Tenders shall be accepted after due date and time.
- 9. This office will not be responsible for any postal delay or wrong delivery.
- 11.Technical Bid will be opened on <u>18.08.2022</u> at <u>15:30</u> hrs. in the presence of Tenderers or their authorized representatives and for opening of financial bid date, time, and venue will be conveyed to the technically qualified tenderers by post/telephonically/email.
- 12. The CIPET- Hajipur will have full authority to reject any/all offers without assigning any reasons. Any enquiry after submission of the tender will not be entertained.
- 13. Before submitting the tender, the Tenderer must ensure that they strictly fulfill all the eligibility conditions to avoid rejection of their tender.
- 14. The Agency submitting the Tender would be presumed to have considered and accepted all the terms & conditions of this tender. No enquiry, verbal or written shall be entertained in respect of acceptance/rejection of tender.



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TENTATIVE MESS TIMINGS

 Breakfast
 : 07.30 AM -08.45 AM

 Lunch
 : 12.30 AM -02.00 PM

 Evening Snacks
 : 05.00 PM - 06.00 PM

 Dinner
 : 07.30 PM - 09.30 PM

Timing may be vary as decided by the Hostel Mess Committee.

- 15. The contract period shall be for one year in the first instance and likely to be renewed further subject to mutual consent of either parties.
- 16. Breakfast, Lunch, Evening Snacks and Dinner need to be served as per the basic menu agreed upon with the Hostel Mess Committee.
- 17. Catering agency shall be responsible for the compliance of all legal provisions connected with the employment of the mess staff posted at CIPET premises and for due payments of any statutory dues payable if any e.g. on contribution under E.S.I. scheme, P.F, G.S.T, Minimum Wages Act, etc. all such liabilities if any, shall be discharged by Catering agency only. The Catering Agency is made to pay under the written orders of any authority under laws, and amount CIPET shall be reimbursed by security agency to the extent of such payments, provided however, that before making any payments or exonerate itself from the liability to pay and in all such cases CIPET shall reasonably assist Catering agency by giving Catering agency such information and inspection of such document as it has, in such connection, with it.
- 18. The agency shall supply the skilled and experience Manpower of mess staff as per the requirement of its various departments. Female staff should be provided for Girls Hostel.
- 19. The contract can be terminated by giving one month notice period by either party. However in the event of non-compliance or breach of any terms of the contract or unsatisfactory services. CIPET has all the right to terminate the contract by a week's notice in writing at its own discretion without assigning any reason in such cases.



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- 20. The qualified & successful bidder has to enter into an agreement with CIPET on Rs. 100/- stamp paper. The cost of stamp paper shall be borne by the Catering agency. CIPET shall pay to Catering Agency/ Contractor an amount as per the rate quoted in Tender for PROVIDING CANTEEN CUM MESS SERVICES and the said contract amount shall be paid on or before 15th of every subsequent month subject to submission of Invoice/Bill. The rates payable shall be as per the rates mentioned above and no extra amount shall be payable under any other name. The responsibility towards complying with the minimum wages act, PF, ESI and Goods Service Tax (GST) other statutory requirements stipulated by Government shall rest with the Catering agency and CIPET shall not be held responsible for any default against the above whatsoever be the reason. There will be no extra service charges payable over the rates mentioned above.
- 21. The rates quoted in the financial bid and agreed upon shall not be revised for any reason whatsoever and shall remain fixed throughout the duration of the agreement.
- 22. In case, any theft or pilferage is detected and the same is due to negligence/carelessness or connivance of mess personnel of Catering agency then the cost of loss thereby will be fully made good by Catering agency to CIPET.
- 23. Since Catering agency will be responsible for providing security and protection of mess premises and properties of CIPET Mess, Catering agency will be responsible for loss or damage caused to the properties and premises of CIPET Mess as a result will be compensate value of the loss or damage to CIPET.
- 24. The agency or its sister concern/relatives providing any services to CIPET-CSTS Hajipur are not eligible to participate in this E-Tender. The tenderer has to declare by giving an undertaking (As per Annexure VII) on letter head with the tender for the same.
- 25. Dispute, if any, arising out of the Contract, shall be settled by mutual discussion, alternatively by legal recourse under jurisdiction of Hajipur courts only.
- 26. The offers of the contractor who do not fulfill the requisite criteria and who do not furnish documentary evidence will be summarily rejected. Any misleading information will lead to disqualification of offer.



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27. No additional charges shall be paid to food contractor/caterer, in case the Tiffin system shall be supplied (with the approval of CIPET: CSTS, Hajipur) by the food contractor/caterer in multiple locations to the students/staff of CIPET:CSTS, Hajipur.

28. CANVASSING AND OTHER OUTSIDE INFLUENCE

- a. No bidder shall bring outside influence to the contracting authority on any matter relating to its bid, from the time of the bid opening till the time the contract is awarded.
- b. Any effort by a bidder to modify his bid or influence the contracting authority in its bid evaluation, bid comparison or contract award decision shall result in the rejection of the bid.
- c. If there is any dispute with any of the earlier contracts CIPET will not be responsible and will be free to take any decision for the entering / entered contract will regard to this dispute.
- 29. Exemption like Tender Fees/EMD/Annual Turn Over may be given to the bidder basedon submission of valid registration certificate of MSME/Start ups.



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GENERAL TERMS AND CONDITIONS:

CATERING SERVICES TO MESS & CANTEEN OF CIPET-HAJIPUR

(Approximately 200-250 Students & 40-50 Staff) Which may be increased /decreased in future)

1. Breakfast, Lunch, Evening Snacks and Dinner need to be served as per the basic menu agreed upon with the Hostel Mess Committee.

2. TENTATIVE MESS TIMINGS

 Breakfast
 : 07.30 AM -08.45 AM

 Lunch
 : 12.30 PM -02.00 PM

 Evening Snacks
 : 05.00 PM - 06.00 PM

 Dinner
 : 07.30 PM - 09.30 PM

- 3. Dispute: In case of any dispute between the Warden and the Service Provider, the matter will be referred to CIPET Mess Committee to be approved by the Director & Head and the decision of the Committee will be binding on the contractor.
- 4. Statutory Requirement/obligation: All statutory rules, like Minimum Wages (EPF) Act, ESI Act etc., as applicable for engagement of labours on daily wage are to be followed strictly by contractor as per Government norms.
- 5. In case of failure to comply with the above statutory Rules, Acts, the authorities shall have the right to impose the penalty or cancel the contract.
- 6. The contractor shall not assign, sublet or part with the possession of the premises and properties of the Institute therein or any part thereof under any circumstances.
- 7. The contractor shall not appoint any sub-contractor to carry out any obligation under this Contract.
- 8. The contractor shall vacate the premises with all the features, furniture etc., which are institute properties in good and tenable conditions at the termination of the contract.
- 9. The contractor shall not make or permit any construction or structural alteration of additional fitting inside the premises of the work place without prior written approval of the authorities.
- 10. The security deposit will be returned within three months time from the end of the contract period without interest if there are no pending issues against the contractor.



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- 11. If the contractor and/or his team and also functioning of the mess is not up to the mark or, the quality of the food is below standard or unhealthy or unhygienic, then Institute is empowered to terminate the contract with a short notice of one week. The Hostel Mess Committee's opinion is final so far as the food quality / mess management is concerned.
- 12.In case of unsatisfactory performance / any dispute whatsoever / labour dispute emergency condition or any other reason as deemed fit by the Mess Management Committee, the contract can be cancelled at the sole discretion of the Director & Head.
- 13. Hygiene, overall cleanliness of surrounding, hall, kitchen and the food, raw materials, ingredients etc. are to be of good quality. Clean, fresh, nutritious, hygienic and edible food has to be served. Any type of COOKED FOOD shall not be stored / preserved / re-served after meals.
 - Not following warden's suggestions / instructions in above matters shall be considered as violation of terms and conditions of contract and shall invite penalty for the same (maximum up to 10% of monthly bill as decided by CIPET Management/Canteen committee).
- 14. The mess utensils are to be cleaned with hot water using detergent powder/soap after every meal.
- 15. Contractor shall be solely responsible in case of incidence/s of food poisoning etc. and shall bear the complete expenditure arising out of this for medical treatment of the hostel inmates. In addition, penalty may be imposed on the contractor as decided by CIPET Management Committee.
- 16. The Contractor shall use **only branded raw materials and best quality as mentioned in Annexure-II** for preparing the food. Brands of certain mess items are given. A quality control Team will check all materials brought to the mess as well as cooking practices. In the event of the quality of the food served being poor or not adhering to contractual conditions, the Hostel management will be free to impose monetary fine as deemed fit on the contractor. Such fines imposed will be adjusted against the payments due to the contractor. The Institute shall pay only the approved daily rate per student for the entire contract period for one year.
- 17. The contractor may use any other approved brands only if permitted by the Mess Committee, in writing. In such case the contractor will submit two or three reputed brands for each grocery items and the warden and mess committee will select the brands for cooking.



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18. The contractor has to maintain register in following format on regular basis to assess the feedback of students.

| Date | Tea & | Lunch | | Dinner | Remarks | | Feedback | Signature |
|------|-------------|----------|-----|-------------|---------|---------|----------|-----------|
| | Breakfast | with | , | with | of | Mess | of | of Hostel |
| | with | Particul | ars | Particulars | Super | rvisor/ | Students | Warden |
| | Particulars | | | | Contr | ractor | | |
| | | | | | | | | |

- 19. All inclusive daily rate (inclusive of fuel cost, cost of procurement of rice, wheat and all other provisions, vegetables, fruits, unloading and loading, transportation, storage, labour, all statutory taxes including GST, duties and levies etc and fluctuations in the rates of the commodities) per student should be quoted in the tender. The Hostel Management Committee will not pay any other charges for the catering services provided.
- 20. When circumstances warrant, contractor should cater for large number of students/staff members at very short notice. Similarly, fluctuations in strength during vacation periods of leave more than 5 days (with prior intimation) shall have to be accommodated and payment will be deducted as per actual absent of students.
- 21. Monthly payment to the contractor will be made by CIPET on duly certified attendance by warden concerned in one installment after the submission of actual mess bill including copies of all statements, taxes paid for the period. If a student has taken food less than 25 days, than the payment shall deducted as per actual absent of students and as on agreed for finalization of payment by CIPET:CSTS-Hajipur.
- 22. Contractor has to provide food to the guests as per the rates mutually agreed by CIPET & Agency as an when required.
- 23. The contractor and his workers must behave politely with hostel inmates. The contractor and his team, under any circumstances should not involve in arguments with the boarders of the mess. In case of such situations/ under emergency, the Contractor should intimate immediately to the concerned Warden.
- 24. Mess workers and cooks should be healthy and medically fit. They are required to have a regular check up with the Institute Medical Officer. If any mess worker is found medically unfit, he may not be given permission to continue his duties and mess contractor has to replace him immediately without fail.
- 25. Contractor shall depute persons to act as supervisors to check the overall maintenance of the premises and proper uses of the materials.



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- i. Mess Contractor or his representative manager is required to remain present in the mess when the food is served in the mess.
- ii. Smoking / drinking liquor etc. is strictly prohibited in the Institute premises.
- iii. Storage / consumption of any alcoholic drink / liquor are strictly prohibited. The contractor shall not serve any of such substance / drink in mess / hostel. Smoking, consuming gutkha, tobacco etc. is also prohibited in mess premises.
- iv. Employment of child labour (as per norms) is totally prohibited. It is the responsibility of the Contractor to comply with all formalities of labour office including obtaining necessary labour license.
- v. The employees of the contractor should wear uniform along with a name tag.
- vi. All expenses related to the functioning of the employees engaged by the Contractor shall be in the scope of the Contractor.
- 26. Contractor shall provide light food to the sick student/s during his/their sickness period and no extra charge will be paid for the same.
- 27. The Director & Head, CIPET: CSTS Hajipur reserves the right to reject any/all the tender without assigning any reason therefore.
- 28. Hostel Mess Committee will monitor and evaluate the performance of the contractor. Grading of the contractor is done by the students based on quality, quantity, hygiene etc. Continuous bad performance will result intermination of contract. Non compliance with the menu and serving of unhygienic food will result in instant monetary fine.
- 29. Contractor must make his own arrangements for housekeeping of the dining and kitchen area allotted and disposal of the kitchen and dining waste material. House-keeping of common areas shared by the contractor must be done by the contractor itself.
- 30. For girls hostel, contractor should provide female staff.



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PENALTY

Failure to supply food in terms of quality, quantity and as per the menu indicated in will attract penalty. For not adhering to contractual conditions, the Warden with the consultation of CIPET Management shall be free to impose monetary fine as deemed fit on the contractor. Fines imposed shall be adjusted against payment due to the contractor.

- a) Vegetables used should be fresh and of good quality. If vegetables kept for use is found to be rotten or of poor quality, then a fine of Rs. 1,000/- for each occasion will be imposed.
- b) Items like Aji-no-moto, Baking soda, coloring items etc are banned and they should not be used. If they are found in the kitchen premises penalty of Rs. 1,000/- for each occasion will be imposed.
- c) Kitchen should be kept clean. If it is not kept clean, a fine of Rs. 1000/- for each occasion will be imposed.
- d) For damages caused by the contractor to the kitchen equipments, vessels and other items supplied by the licenser, twice the cost of the equipment will be recovered or same equipment to be provided.
- e) Any complaint of insects cooked along with food found in any food item would invite a fine of Rs. 1,000/- on the contractor.
- f) Any complaint of soft objects like rope, soft plastic, cloth etc in food will attract a fine of Rs. 1000/- per complaint.
- g) Any complaint of stones / pebbles will attract a penalty on the contractor which can range between Rs. 1000/- to Rs. 2500/- depending on the size of the stone/ pebble per complaint.
- h) Five or more complaints of unclean utensils in a day would lead to a fine of Rs. 1000/-on the contractor.
- i) If mess committee agrees that certain item of a meal was not cooked properly then a fine of Rs. 1000/- would be imposed on the contractor.



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j) Changes in approved menu of any meal without permission of warden/mess committee would result in a fine of Rs. 1000/- on the contractor.

- k) Fine on any discrepancy (personal hygiene of workers, misbehavior by workers etc.) will lead to fine of Rs. 1000/- on contractor for every instance.
- 1) Using of brands not mentioned in the contract without prior permission and adulteration shall invoke a hefty fine beyond the limit of any fine mentioned above and decided by the mess committee with consent with the wardens.

Severity of hygiene failure shall be assessed and decided by the mess committee and fined appropriately. In case of gross failure/negligence a severe penalty will be imposed, which could be a hefty fine as cash and/or summary termination of the Contract.

Mess Committee will impose any of the penalties. The contractor may appeal to the CIPET Management for reduction/waiver of penalty. The decision of the CIPET Management shall be final.

Director & Head

CIPET: CSTS, Hajipur



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TECHNICAL BID

| Sr No | PARTICULARS | | |
|-------|--|--|--|
| 1. | Name of the authorized Individual/Firm/Company/Agency | | |
| 2. | Postal address | | |
| 3. | Name of Contact person | | |
| 4. | Mobile No | | |
| 5. | E-Mail ID | | |
| 6. | Firms Registration Certificate(copy enclosed) | | |
| 7. | PAN (Permanent Account Number) (copy enclosed) | | |
| 8. | GST Registration No. (copy enclosed) | | |
| 9. | PF No.(copy enclosed) | | |
| 10. | Valid Food License No. (copy enclosed) | | |
| 11. | FSSAI Registration No. (copy enclosed) | | |
| 12. | ESIC(copy enclosed) | | |
| 13. | Annual Average Turnover valuing more than Rs.20 Lakhs and above | 2019-20 2020-21 2021-22 Average of 3 Yr | |
| 14. | Balance Sheet of Last Three Financial Year(2019-20, 2020-21& 2021-2022) (copy enclosed) | | |
| 15. | Profit Loss A/c of Last Three Financial Year(2019-20, 2020-21& 2021-2022) (copy enclosed) | | |
| 16. | Income Tax Return of the last three Assessment Years (2019-20, 2020-21& 2021-2022) (copy enclosed) | | |
| 17. | Experience certificates providing catering services to Students Hostel Mess for not less than 100-150 persons/users on a normal working day in a single unit for a continuous period of one year during the last Three F.Y (Copy Attached) | | |
| 18. | Demand Draft No. of E-Tender Fee of Rs. 1,180/- | | |
| 19. | Demand Draft No. of EMD of Rs. 1,00,000/- | | |
| 20. | MSME/NSIC/StartUp Certificate | | |
| 21. | No Blacklisting Declaration | | |
| 22. | Performance Certificate(Copy enclosed) | | |
| 23. | List of Customers(Including Local) with contact details (enclose copy): | | |
| 24. | Legal disputes with the clients, details if any (If Nil, give certificate to the effect that no legal Case/dispute is pending in any court against Firm/ its Executives etc. with any party) | | |

Date:

Seal & Sign. of the Bidder



Hajipur Industrial Area , Hajipur , Bihar-844102

TENDER NO.: CIPET/HJP/E-TENDER/ CANTEEN CUM MESS /2022-23/02

ANNEXURE - II

| PERMISSIBLE BRANDS OF | BRAND |
|----------------------------------|---|
| CONSUMABLES ITEM | |
| Salt | |
| | |
| Spices | |
| Ketchup | |
| Oil (Mustard Oil/Refined Oil) | |
| | |
| | |
| | |
| Pickle | |
| Atta | |
| , teta | * FSSAI Approved branded products. |
| Butter | 1 33Al Approved Branded products. |
| Rice | **To be approved by the Mess Management |
| Bread | Committee CIPET before use. |
| Jam | _ |
| Milk | |
| IVIIIK | |
| Paneer | |
| Теа | |
| Coffee | |
| Biscuits | |
| Besan, Dal | |
| | |
| Rice (Basmati for Pulao/Biryani) | |

Signature of Contractor with Seal



Hajipur Industrial Area , Hajipur , Bihar-844102

TENDER NO.: CIPET/HJP/E-TENDER/ CANTEEN CUM MESS /2022-23/02

Annexure-19

DECLARATION BY THE CONTRACTOR

| I/We (Name and Designation) have carefully read the terms and conditions of contract as contained in Tender Notification NoDated: |
|---|
| I/We (Name and Designation) promise to pay the compensation or fine in case of such default. |

(Signature of Bidder)

Name & Designation Seal of the firm



Hajipur Industrial Area , Hajipur , Bihar-844102

TENDER NO.: CIPET/HJP/E-TENDER/ CANTEEN CUM MESS /2022-23/02

Annexure-20

PERFORMANCE CERTIFICATE

| | | PERFORMANCE CERTIFICATE |
|-----|-----------|---|
| (Fı | arnish th | nis information for every individual from the employer for whom the work was executed) |
| 1. | Name | of the contract and location: |
| 2. | Agreer | ment No: |
| | a. | Scope of Contract: |
| | b. | Contract Cost: |
| | c. | Date of start: |
| | d. | Period: |
| | e. | Amount of compensation levied, if any: - Performance Report: Excellent/Very Good/Good/Fair: |
| | | (Signature of the Responsible Authority |
| | Date: | (Seal of the Organization) |
| | | |



Hajipur Industrial Area , Hajipur , Bihar-844102

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Annexure-V

CERTIFICATE OF VERIFICATION BY THE CHARTERED ACCOUNTANT

| . No. | Financial Year | Annual Turnover (in Lakhs) |
|----------|-----------------------|----------------------------|
| 1. | 2019-2020 | |
| 2. | 2020 - 2021 | |
| 3. | 2021 – 2022 | |
| <u> </u> | | |
| TURE W | CCOUNTANT ITH SEAL | |



Hajipur Industrial Area, Hajipur, Bihar-844102

TENDER NO.: CIPET/HJP/E-TENDER/ CANTEEN CUM MESS /2022-23/02

Annexure-A

FINANCIAL BID (For Students Mess)

(Shall be submitted by the bidder on official letter head)
Please fill rates in appropriate columns in Indian Rupees)

To

The Director & Head, CIPET:CSTS, HAJIPUR Hajipur Industrial Area, Hajipur, Bihar - 844102.

Subject: Selection of Contractors for providing Canteen Cum Mess Services – Reg. Dear Sir,

In response to your Advertisement for "Selection of contractor for Providing Canteen Cum Mess Services at CIPET: CSTS Hajipur" we submit herewith our financial bid.

1. For Boys & Girls Hostel Mess.

| S. No. | | Description ofitems | | | Daily | Rates for | student week | (Non Veg. o | once in a |
|---|---|---------------------|-----------------|--------|------------|-----------|-----------------|-------------|-----------|
| | 1 | Tea (Mo | rning) | | | | | | |
| | 2 | Break F | ast | | | | | | |
| | 3 | Lunch | | | | | | | |
| | 4 | Tea with | snacks (Evening | g) | | | | | |
| | 5 | Dinner | | | | | | | |
| | | | Total | | | | | | |
| □ Lunch & Dinner (Unlimited) for student- Chapattis, Rice, Dal/ Gravy Curry, seasonal sabji, Salad & Pickle. □ Non veg.(Chicken/Fish) once in a week. □ Tea: 100 ml □ Break Fast per day as indicated below: | | | | | | | | , seasonal | |
| Monday | 1 | esday | Wednesday | | rsday | Frida | ay | Saturday | Sunday |
| | | | Tentati | ve Men | u is giver | below. | | | |

Note: Last Sunday of every month – Feast/Special Lunch & Evening Light food.

Authorized Signatory of the Bidders with Seal

^{*}Above rates are inclusive of all Taxes.



Hajipur Industrial Area, Hajipur, Bihar-844102

TENDER NO.: CIPET/HJP/E-TENDER/ CANTEEN CUM MESS /2022-23/02

Annexure-B

FINANCIAL BID (For Staff Canteen)

(Shall be submitted by the bidder on official letter head)
Please fill rates in appropriate columns in Indian Rupees)

To The Director & Head, CIPET:CSTS, HAJIPUR Hajipur Industrial Area, Hajipur, Bihar - 844102.

 $Subject: \ Selection \ of \ Contractors \ for \ providing \ Canteen \ Cum \ Mess \ Services - Reg.$

Dear Sir,

In response to your Advertisement for "Selection of contractor for Providing Canteen Cum Mess Services at CIPET:CSTS Hajipur" we submit herewith our financial bid.

1. For Staff Canteen.

| S. No. | Description | Rate (Daily for Staff)(Rs.) |
|--------|----------------|-----------------------------|
| 1 | Теа | |
| 2 | Lunch / Dinner | |
| 3 | Coffee | |

[☐] Lunch (Unlimited) for Staff- Chapattis, Rice, Dal/ Gravy Curry, seasonal sabji, Salad & Pickle.

☐ Tea: 100 ml

Authorized Signatory of the Bidders with Seal

^{*} Above rates are inclusive of all Taxes.

^{**} Office Canteen May be operated from 08:00 am To 06:00 pm.



Hajipur Industrial Area , Hajipur , Bihar-844102 **TENDER NO.:** CIPET/HJP/E-TENDER/ CANTEEN CUM MESS /2022-23/02

Important Notes:

- Rates quoted should be inclusive of all taxes / levis (G.S.T and any other statutory Central/State Govt. taxes) and should be valid for ONE year from the date of the agreement which is extendable further maximum two year depending on the performance.
- Rate quoted by the bidder must be inclusive of all charges.
- Financial bid should be kept in separate sealed cover.
- In case of Tie, decision of CIPET Management Committee will be final and will be binding on bidder.

DECLARATION

- We hereby accept to cater to any minor modifications in the menu as requested by the students and approved by the Hostel Management committee after discussion during the period of the contract, without any additional cost.
- We hereby agree to abide by the decision of the Hostel CIPET management and terms and conditions mentioned in the schedules.
- We have enclosed the duly signed copy of all the schedules as per requirement.
- We hereby certify that the above rates are inclusive of GST and any other statutory Central/State Govt. taxes and fluctuations in all items.
- I have carefully read and understood the Tender document and ready to abide the terms & conditions of the tender.

Authorized Signatory of the Bidders with Seal



Hajipur Industrial Area , Hajipur , Bihar-844102

TENDER NO.: CIPET/HJP/E-TENDER/ CANTEEN CUM MESS /2022-23/02

Annexure VII

UNDERTAKING BY BIDDER

I / We hereby declare that NONE of my / our relative(s) is / are employed in any capacity in any unit of CIPET:CSTS, Hajipur. I / We shall also intimate the name of the person(s),who is / are working with us in any capacity or is / are subsequently employed by us and who are near relative to any officials in the CIPET. I / We am / are aware that any breach of this condition shall result in immediate termination of the contract / cancellation of the existing contract(s) and also forfeiting of my/our security deposit.

I do not have any relation with anybody who is associated and providing any type of services to CIPET:CSTS ,Hajipur.

I agree that this tender/services can be cancelled/terminated at any state of tender process/during services by CIPET:CSTS, Hajipur management due to any wrong information given by me

My firm/agency committed to provide better Mess/Canteen Services & follow all statutory requirement & norms (If selected)

('Near Relative' means Wife / Husband / Parents / Grand Parents / Children / Grand Children / Brothers / Sisters / Uncles / Aunts / Cousins and their corresponding in-laws)

| Place: | Seal & signature of the Bidder |
|--------|--------------------------------|
| Date | Name: |
| | Address: |
| | |
| | |

Hajipur Industrial Area , Hajipur , Bihar-844102 **TENDER NO.:** CIPET/HJP/E-TENDER/ CANTEEN CUM MESS /2022-23/02

TENTATIVE MENU FOR HOSTEL

| SI. No | Particulars | Description |
|--------|----------------|---|
| 1. | Break Fast | Aloo Pratha(3 Nos) With Curd/ Chatni / Puri (6 Nos)+ Chhola/Motor Sabji / Roti(6)+ Veg Sabji / Litti(4) + Chokha / Plain Pratha(4)+ Veg Sabjietc |
| 2. | Lunch | Roti(4) + Rice + Dal + One Seasonal Veg Curry / Roti(4) + Rice + Dal + Rajma / Roti(4) + Rice + Dal +Paneer / Veg Biryani / Salad / Papadetc |
| 3. | Evening Snacks | Tea & Snacks (Biscuits- 4 Pcs.) / Samosa(1) / Bread Pakoda(1)etc |
| 4. | Dinner | Roti(4) + Rice + Dal + One Seasonal Veg Curry / Roti(4) + Rice + Dal + Rajma / Roti(4) + Rice + Dal +Paneer / Roti(4) + Rice + Dal + Egg / Roti(4) + Rice +Chicken / Roti(4) + Rice + Fish / Salad / Papadetc |