**Frequently Asked Questions (FAQs)**

| S.No | QUERY | CIPET Response |
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| 1. | Whether the recorded Video Lessons will be in English or vernacular languages? If they are in vernacular languages, whether English subtitles are required for the same. | Most of the video lectures will be in English language. However, some of the videos will be recorded in vernacular languages also for which English subtitles are not necessary. |
| 2. | Whether the video quality has to be medium or High level like having a Green background with animation effects etc. | Our requirement is a not so specific but overall we require a good quality Video and background effects may not be needed. |
| 3. | Whether the recorded video of live classrooms needs to be of same quality as pre-recorded videos? In such a case what will be the percentage of number of hours to be covered with Pre-recorded video to those which are recorded during live sessions. | The platform shall have the provision of recording live classrooms in case a faculty desires to do so. The quality of those videos shall be better as per the provisions of the platform and no separate setup will be used for the same. |
| 4. | What will be the location of Live Classes? | CIPET faculty anywhere in India shall be able to take live classes by utilizing the platform. |
| 5. | Whether the live Interaction with students including the Question/Answer sessions needs to be recorded? If so for how much duration shall the recording be available for viewing. | The platform shall have the provision of recording live student interactions in case a faculty desires to do so. The recording shall be available for accessing till the particular course ends. |

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| 6. | What shall be the mode of Interaction available to a student during live classroom session on the platform? | A student shall be able to watch the Video of the faculty and listen to audio also. However, a student can raise any question through audio or through text message for which a separate pop-up screen may be provided on the screen or any such provision by which the faculty will be able to hear the query and/or read the text message at the same time. |
| 7. | What will be the location of the host server, Chennai, Anywhere in India or Anywhere in the World? | The location may be anywhere in India. |
| 8. | It is written in the Tender document that there shall be a provision in the system for taking snapshots of the students at regular intervals during the course of session and at the time of evaluation test for validation of the students. Shall the validation be automatic or only snapshots need to be taken which may be manually validated later. | The system shall have a provision for automatic validation of the person attending the course or appearing in the online examination. |
| 9. | Whether Platform shall have template like SWAYAM to accommodate video, animation, lecture class etc.? | YES, the Platform shall have provisions for such templates or better option shall be developed by the service provider for the same for making the platform of international standards. |
| 10. | How many Parallel live classes can be taken at any given time on the platform? | There must be a provision of taking 5 live classes simultaneously anywhere in India. |
| 11 | Whether a standalone platform has to be developed or we may use an already available standard portal from big IT corporate like WebEx | We would prefer our own platform to ensure the security of our content. However, standard portals may also be used with provisions for security of the |

| | meetings etc by taking valid license from the developer and integrate our application with the same? | content, uniqueness of the concept and exclusiveness of the portal. |
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