

CENTRAL INSTITUTE OF PETROCHEMICALS ENGINEERING AND TECHNOLOGY केंद्रीय पेट्रोकेमिकल्स इंजीनियरिंग एवं तकनीकी संस्थान CENTER FOR SKILLING AND TECHNICAL SUPPORT SERVICES (CSTS): VIJAYAWADA कौशल एवं तकनीकी सहायता केंद्र (सि यस टि यस) : विजयवाड़ा रसायन एवं पेट्रोरसायन विभाग / Department of Chemicals & Petrochemicals रसायन और उर्वरक मंत्रालय / Ministry of Chemicals & Fertilizers भारत सरकार / Govt. of India

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E-Tender No: CIPET/CSTS/VJA/MPA_SEC&HKE/2021-22/09,dated: 12.10.2021

For

Hiring of Security & Housekeeping Services at CIPET:CSTS,Vijayawada Through Outsourcing from Manpower Services Providing Agency.

Last Date of Submission: 01.11.2021 at 17.:00 Hrs

CIPET:CSTS, VIJAYAWADA

Survey No.: 377, Surampalli Village, Gannavaram Mandal, Krishna District, Vijayawada - 521 212, Andhra Pradesh

NOTICE INVITING E-TENDER

CIPET: CSTS, Vijayawada invites online Tenders from registered and authorized contractors in two Bid Systems (Part 1 Technical and Part 2 Financial) for engagement of Manpower for Security and Housekeeping Services at CIPET: CSTS, Vijayawada through Manpower Services providing agency at Survey No.: 377, Suramapalli Village,Gannavaram Mandal, Krishna Dist., Vijayawada – 521 212, Andhra Pradesh

IMPORTANT INFORMATION AND DATES

S.No	Description	Details		
1	Purchaser	CIPET: CSTS, Vijayawada		
2	Tender No	CIPET/CSTS/VJA/MPA_SEC&HK/2021 -22/09,dated: 12.10.2021		
3	Online Tender for submission of bid	www.cipet.gov.in & www.tenderwizard.com/CIPET		
4	Online Tender information available at	www.cipet.gov.in & www.tenderwizard.com/CIPET		
5	E-Tender Fees (including GST)	Rs. 1180/- (One Thousand One Hundred and Eighty Rupees only)		
6	Earnest Money Deposit EMD (in Rs.)	-NIL-		
7	Security Deposit (in Rs.)	Rs. 1,20,000 /- (One Lakh Twenty Thousand Rupees only)		
8	Date of E-Tender Publication	12.10.2021		
9	9 Date of Time of Issue or download Tender 12.10.2021			
10	Last Date and Time for sale of Tender	01.11.2021 up to 17:00 Hrs		
11	Last Date and Time for Submission of Tender	01.11.2021 up to 17:00 Hrs		
12	Date, Time and place of opening of Technical bid	02.11.2021 by 11:00 Hrs CIPET:CSTS, VIJAYAWADA Survey No.: 377, Surampalli Village, Gannavaram Mandal, Krishna District, Vijayawada - 521 212, Andhra Pradesh		
13	Opening of financial bid date, time, ar			
	CIPET: CSTS, VIJAYAWADA online Bank Details	CIPET VTC VIJAYAWADA A/C No : 34977031901 Branch Code:05947 IFSC Code: SBIN0005947 MICR: 520002011		

E-Tender No: CIPET/CSTS/VJA/MPA_SEC&HKE/2021-22/09, dated: 12.10.2021

The prescribed Tender Form containing the details may be obtained from website www.tenderwizard.com/CIPET and <u>www.cipet.gov.in</u> up to 01.11.2021 up to 17:00 Hrs. The Tender Fee will be accepted in Online Transfer RTGS/NEFT SBI, CIPET VTC VIJAYAWADA, Current A/c No 34977031901, IFSC Code SBIN0005947.

The online bidding documents (Technical bid, EMD and Financial bid) duly filled in as per the instructions of the e-tender document submission on line latest by 17:00 hrs on 01.11.2021 and offline tender document shall not accepted it may be treated as rejected.

The Tender-bidders have to quote only online bid (Part 1 Technical and Part 2 Financial). Technical Bid shall be opened on 02.11.2021 at 11:00 hrs in the presence of Tender Committee Members & Tender-bidders at the O/o CIPET: CSTS, Vijayawada. The Institute reserves right to reject any or all the tenders without assigning any reasons, thereof.

The tender documents giving full details terms and conditions can be downloaded from Web Site www.tenderwizard.com/CIPET and <u>www.cipet.gov.in</u>. The offers will be submitted in online which will contain as follows:

SI. No	Content	Page No.
1	Schedule of Requirement	04 to 06
2	Instruction to Bidder and general terms and conditions	07 to 14
3	Annexure -I (Technical Bid)	15 to 16
4	Annexure -II (Financial Bid)	17
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SCHEDULE OF REQUIREMENT

Joint Director and Head CIPET: CSTS Vijayawada, invites sealed Bids from reputed and financially sound agencies / bidders for providing outsource Security and Housekeeping manpower services in CIPET: CSTS Vijayawada in a two bid system as per the details contained in Section – C of this document. taking into account the following conditions:

Security and Housekeeping personnel shall be provided on daily – basis. Along with them, basing on the need of the center, Gardener and Scavengers shall be provided on part-time or on specific work basis.

A. LIABILITIES AND CONTROL, ETC. OF THE PERSONS DEPLOYED

- 1. The successful agency/ bidder shall ensure that the individual manpower deployed at CIPET: CSTS Vijayawada confirms to the technical specification of education and skill prescribed in "Section-C" of the tender document.
- 2. The successful agency/bidder shall furnish the list of persons to be deployed along with the following documents in respect of the individual manpower who will be deployed by them at CIPET: CSTS Vijayawada before the commencement of work:
- 3. Bio-data of each person along with self-attested copies of the certificates in respect of their educational / professional qualifications, etc.
 - a. Attested copy of matriculation certificate containing date of birth.
 - b. Certificate of verification of antecedents of person by local police authority.
 - c. Detailed proof of identity , bank account details, proof of residence and 2 recent passport size photographs of the personnel to be deployed by the agency in CIPET: CSTS Vijayawada
- 4. The successful agency/bidder shall ensure that the personnel deployed are medically fit.
- 5. The persons deployed by the agency shall be paid with minimum wages of the State Govt. applicable from time-to-time or as informed by the CIPET. Strict compliance of the successful agency/bidder to the minimum wages of the State Govt. shall be ensured and in case of any deviation, the contractor shall be responsible for any circumstances/legal consequences.
- 6. The successful agency/bidder shall be responsible for proper conduct of his/her/their personnel at CIPET: CSTS Vijayawada premises. In case of any damage/loss/theft etc., to the property of CIPET: CSTS Vijayawada which is caused by the personnel deployed by the agency, the agency will either be liable to make good the loss on the basis of the value of the property as determined by CIPET: CSTS Vijayawada or the same could be recovered from the performance guarantee, monthly payments due to the agency.
- 7. The personnel deputed to CIPET: CSTS Vijayawada by the successful agency/bidder should be polite, cordial, positive and efficient while handling the assigned work. In case, the person employed by the successful agency/bidder commit any act of omission/commission that amounts to misconduct / indiscipline/ incompetence, the successful agency will liable to take disciplinary action against such persons, including their removal from the work, if required by CIPET: CSTS Vijayawada.

- 8. The personnel deputed to CIPET: CSTS Vijayawada shall not be changed by the agency under any circumstances unless there is a specific request from CIPET: CSTS Vijayawada
- 9. It will be the responsibility of the successful agency/bidder to meet transportation, medical and other requirements in respect of the persons deployed at CIPET: CSTS Vijayawada and CIPET: CSTS Vijayawada will have no liabilities in this regard.
- 10. For all intents and purposes, the successful agency/bidder shall be the 'employer' within the meaning of different labour legislations in respect of manpower so deployed at CIPET: CSTS Vijayawada The persons deployed by the agency/bidder at CIPET: CSTS Vijayawada shall not have claims of any employer and employee relationship against CIPET: CSTS Vijayawada.
- 11. The successful agency/bidder shall be solely responsible for the redressal of grievance/ resolution of dispute relating to persons deployed. The CIPET: CSTS Vijayawada shall in no way be responsible for settlement of such issues whatsoever.
- 12. CIPET: CSTS Vijayawada shall not be responsible for any financial loss or any injury to any person deployed by service providing agency/bidder during the course of their performing the functions/duties or for payment towards any compensation. In Case of any financial loss/material loss/man loss happens due to irresponsible delivery of the duty by the Security/Housekeeping staff, the responsibility shall be holded by the successful agency/bidder.
- 13. The persons deployed by the successful agency/bidder neither have rights to claim nor entitled to pay, perks and other facilities admissible to the regular employees of CIPET: CSTS Vijayawada during the currency or after expiry of the contract.
- 14. In case of termination of the contract on its expiry or otherwise, the persons deployed by the successful agency/bidder shall not be entitled to and will have no claim for any absorption or engagement in any capacity in the CIPET: CSTS Vijayawada.

B. <u>LEGAL</u>

- 1. The successful agency/bidder shall be responsible for compliance of all statutory provisions relating to minimum Wages, Provident Fund and Employees State Insurance, payment of Bonus, etc., in respect of the persons deployed by them in the CIPET: CSTS Vijayawada.
- 2. CIPET: CSTS Vijayawada apart from the remuneration, will reimburse to the agency all statutory charges towards ESI, EPF and Bonus, as applicable under prevailing law from time to time.
- 3. The successful agency/bidder shall also be liable for depositing all taxes, levies, cess etc., on account of services rendered by the bidder to CIPET: CSTS Vijayawada to concerned tax, ESI, EPF authorities from time to time as per extant rules and regulations on the matter. In case, the successful agency/bidder fails to comply with the statutory/taxation obligation under appropriate law, and as a result thereof, CIPET: CSTS Vijayawada is put to any loss/obligation, monetary on otherwise, the CIPET: CSTS Vijayawada will deduct the same from the monthly bills and/or the performance security deposit of the agency/bidder, to the extent of the loss or obligation in monetary terms.

- 4. The successful agency/bidder shall maintain all statutory registers under the law. The agency shall produce the same, on demand to the concerned authority of CIPET: CSTS Vijayawada or any other authority under law.
- 5. The tax deduction at source (TDS) shall be made as per the provisions of Income Tax Act and a certificate to this effect shall be provided to the agency by the CIPET: CSTS Vijayawada
- 6. The remuneration of the deployed personnel must be credited to their bank account by the successful agency/bidder latest by 7th of every month. A penalty of Rs. 500/- per day shall be imposed on the agency for failure to meet this deadline.
- 7. The successful agency/bidder shall present the bills for reimbursement of the remuneration latest by 2nd of every month so that the same can be processed at the earliest. However, the deadline of payment of the persons deployed by the agency shall not be altered by the agency even if payment is not received or delayed from CIPET: CSTS Vijayawada.

INSTRUCTIONS TO BIDDERS AND GENERAL TERMS & CONDITIONS

I - GENERAL TERMS & CONDITIONS

The tender should be submitted in online Two-Bid system. "Technical Bid" & "Financial Bid".

- 1. The tender documents shall be treated as "confidential".
- 2. Technical Bid should be submitted by the bidder strictly as per Bidder eligibility criteria with documentary evidence prescribed.
- 4. Each page of the tender document should be signed and stamped by authorized signatory and uploaded in the e-tender portal.
- 6. Rates of all personnel should be quoted, otherwise the bid shall be rejected. Rates should be quoted, both in figures & words, inclusive of all taxes. In case of variation between the rates quoted in figures and words, one in words shall be taken as final.
- 7. CIPET: CSTS Vijayawada reserves the right to modify/relax any of the terms & conditions of the tender.
- 8. Pre-Bid inspection/Survey: The bidder may visit CIPET: CSTS Vijayawada to have an understanding of the requirements during working hours of CIPET: CSTS Vijayawada.
- 9 The selected bidder shall undertake to abide by all rules, regulations and laws and shall agree to keep itself liable and responsible for any such violation directly before Joint Director and Head, CIPET: CSTS, Vijayawada, Survey No.: 377, Surampalli Village, Gannavaram Mandal, Krishna District, Vijayawada - 521 212, Andhra Pradesh, the Competent Authority.
- 10. CIPET: CSTS Vijayawada may renew the contract for a further period on the same terms and conditions depending upon the requirement of manpower, administrative convenience of CIPET: CSTS Vijayawada, and performance of the agency.
- 11. Bids once submitted shall not be allowed to be withdrawn. Any default after acceptance of bid shall be deemed to be non-compliance of the terms of contract and would be liable to forfeiture of Security deposit and cancellation of contract.

- 12. Bidders/ authorized representative duly authorized in writing on letter head are requested to be present at the time of opening of the bids. If the date of tender opening, by any chance happens to be a holiday, the tender will be opened on the next working day at the stipulated time.
- 13. CIPET: CSTS Vijayawada however, reserves the right to terminate/curtail/cancel the contract at any time after giving one week's notice to the Agency owing to deficiency of service, sub- standard quality of manpower deployed, breach of contract, etc. In such case, successful bidder will not be entitled to any kind of compensation.
- 14. Once the rates are finalized, no increase will be considered in the rates quoted by the agency in any case during the period of contract.
- 15. CIPET: CSTS Vijayawada reserves the right to reject any or all the tenders or accept them in part or to reject lowest tender.
- 16. The successful bidder may also opt for premature cancellation of the contract by giving one months' notice in writing. If contract is cancelled without any notice, CIPET: CSTS Vijayawada reserves the right to forfeit the EMD/PG of the successful bidder.
- 17. The successful agency/bidder shall not be allowed to transfer, assign, pledge or sub-contract its right and liabilities under the contract to any other agency.
- 18. The bidder will be bound by the details furnished by him to CIPET: CSTS Vijayawada while submitting the tender/bid or at subsequent stage. In case such documents furnished by the bidder or successful bidder are found to be false or incorrect at any stage, it would be deemed to be a breach of terms of contract making him liable for legal action besides termination of contract.

II. Eligibility of Bidders:

- (1) The bidders should be a company, registered under Indian Companies Act, 1956/2013 or a partnership firm, registered under the Indian Partnership Act or a proprietary concern. [Self attested documentary proof should be provided.]
- (2) The bidder should have at least two years experience of deployment of different categories of manpower in Ministry/Departments of Govt. of India/Central PSUs/ Nationalised Banks/State Govt. Departments/ Autonomous /Statutory Bodies/ Corporations. A copy of the experience certificate or work order(s) issued by the respective office should be provided.
- (3) The bidder should have a bank account in his name. [A self-attested bank account statement for the last six months should be provided.]
- (4) The bidder should have office of the company/firm/agency at the location of CIPET Centre Vijayawada. *[A self-attested documentary proof should be provided.]*
- (5) The bidder should furnish signed declaration indicating that they have carefully read the terms and conditions of the tender and accepted all the provisions of the tender document.
- (6) The bidder should upload a signed declaration that they have not been blacklisted/ debarred by the Ministry/Departments of Govt. of India/Central PSUs/ Nationalised Banks/State Govt. Departments/ Autonomous/Statutory Bodies/ Corporations and there is no litigation with any Government Departments is pending on account of similar services.
- (7) The tenderer/bidders are required to upload the attested photocopies of the documents listed below in the "Technical Bid" failing which the bids shall summarily be rejected and will not be considered further.

SELF ATTESTED DOCUMENTS TO BE SUBMITTED ALONGWITH THE TECHNICAL BID IN ONLINE:

- 1. Registration Certificate under the Companies Act, 1956/2013 or a partnership firm registered under Indian Partnership Act or Proprietary concern.
- 2. Registration Certificate under Contract Labour (Regulation & Abolition) Act, 1970.
- 3. Copy of PAN Card.
- 4. Copy of the latest IT Returns filed with the Income Tax Department.
- 5. Copy of EPF Registration certificate.
- 6. Copy of ESI Registration certificate.
- 7. Copy of the Service Tax Registration certificate.
- 8. Copy of the Turnover Statement for the last two years.
- 9. A self-attested bank account statement for the last six months.

TECHNICAL EVALUATION CRITERIA

The bidder must fulfil the following technical criteria/attach the following required certificates in order to be eligible for financial evaluation and compliance of bid described in the tender document.

- 1. A self-attested Registration Certificate under the Companies Act, 1956/2013 or a partnership firm registered under Indian Partnership Act of Proprietary Concern.
- 2. A self-attested Registration Certificate under Contact Labour (Regulation & Abolition) Act, 1970.
- 3. A self-attested copy of PAN card.
- 4. A self-attested copy of the latest IT Returns filed preceding two financial year with the Income Tax Department.
- 5. A self-attested copy of EPF Registration certificate.
- 6. A self-attested copy of ESI Registration certificate.
- 7. A self-attested copy of the GST Registration certificate.
- 8. A self-attested bank account statement for the last six months.
- 9. The bidder should have at least 2 years experience of deployment of different category of manpower in Ministry/Departments of Govt. of India/Central PSUs/ Nationalised Banks/State Govt. Departments/Autonomous /Statutory Bodies/Corporations. A copy of the experience certificate/work order issued by the respective offices should be provided.
- 10. The average annual turnover of the company/firm/agency should not be less than rupees twenty lakh during the last two financial years. Copies of selfattested audited profit & loss account /income & expenditure account and balance sheets for the past two financial years should be provided.

III. AWARD OF BIDDERS

Financial Evaluation Criteria

1. The financial bid of only those bidders/tenderers whose Technical Bids are found in order will be opened. The financial bid shall be opened at a later stage. The scheduled time and venue for opening the financial bids will be communicated to only those bidder/tenderers whose Technical bids are found in order.

- 2. The evaluation of technical bid will be done by considering the parameters listed for Technical evaluation criteria.
- 3. After evaluation of technical bids, the financial bids of only technically qualified bidders will be opened.
- 4. The bidders score will be determined on the basis of lowest service/agency charges, excluding ESI, EPF as applicable (arrived on the basis of comparison of financial quote of all the bidders).
- 5. The bidders, who quote unrealistic rate of service charges i.e. 0% shall be debarred for further consideration. If the percentage with more than 2 decimal points, then upto two decimal points only be considered without rounding up.
- 6. In case two or more bidders offer same percentage of service charges, then the bidder having highest turnover will be considered as L1.
- 7. The rates in the financial bid should be strictly as per Annexure-II.

IV. ISSUE OF LETTER OF INTENT

- 1. The issue of letter of intent / work order shall constitute the intention of CIPET: CSTS Vijayawada to award the work as specified in the tender document with the successful agency / bidder.
- 2. The bidder shall within two weeks of issue of letter of intent / work order should give his acceptance along with security deposit/ performance guarantee (PG) as mentioned in bid document.
- 3. The bidder shall also have to sign an agreement on Rs.100 non judicial stamp paper in the prescribed format to safeguard the interest of CIPET:CSTS, Vijayawada.

DOCUMENTS TO BE SUBMITTED BY THE SUCCESSFUL AGENCY/ BIDDER BEFORE DEPLOYMENT OF MANPOWER

- 1. List of manpower shortlisted by the agency for deployment containing full details i.e., name, father's name, mother's name, date of birth, residential and permanent address.
- 2. Bio-data of all persons along with the supporting documents in respect of age, qualification, professional qualification and experience etc.
- 3. Detailed proof of identity like driving license, bank account details, proof of residence and recent passport size photograph of the personnel proposed to be deployed in CIPET:CSTS, Vijayawada by the agency.
- 4. Performance security deposit equivalent to 5% of the amount of annual contract value i.e. Rs 1,80,000.00 in the form of FDR issued by a nationalized bank in favour of CIPET: CSTS, Vijayawada. Performance security should remain valid for a period of 60 days beyond the date of completion of all contractual obligations of the bidder.

V. VALIDITY OF QUOTATION:

Bid validity should be 90 days from the specified date of closing.

VI. PAYMENT TERMS :

- 1. The successful bidder shall submit the monthly bills in triplicate enclosing the certificate as mentioned in succeeding Para for payment.
 - a) Acknowledgement of receipt of wages by personnel deployed duly indicating the earnings, deductions towards PF, ESI, etc.
 - b) Copies of deposit of PF, ESI, Taxes as applicable from time to time. CIPET: CSTS, Vijayawada may ask for producing the originals of any documents for verification.
 - c) Bank statement showing debits from awarding agency's bank account towards payment of wages to its personnel deployed at CIPET: CSTS, Vijayawada.
- 2. The TDS shall be made as per the provisions of Income Tax Act, as amended from time to time, and a certificate to this effect shall be provided by CIPET: CSTS, Vijayawada to the agency.
- 3. First payment shall be released after furnishing performance bank guarantee/ security deposit.
- 4. The successful bidder shall make regular and full payment of remuneration as due to its personnel under service contract with salary slips as per Annexure-III and furnish necessary proof whenever required. The payment of personnel by the agency should be made on or before 7th day of every month.
- 5. The successful bidder will ensure the remittance of remuneration to the personnel deployed by them in CIPET:CSTS,Vijayawada by directly transferring into their respective bank accounts.
- 6. The proof of challan/receipt deposited with the PF Commissioner and ESI office for the payment made towards applicable PF, ESIC for the previous month shall be submitted while claiming the bill for the current month. In the absence of the proof, the bills will not be processed.
- 7. Proof of Taxes as applicable from time to time deposited with the concerned Government agencies shall be submitted with the bill.
- 8. In case CIPET:CSTS, Vijayawada receives any complaint(s) regarding nonpayment of salaries to the personnel deployed by them, the amount to the personnel will be deducted from the bills of agency and paid to such personnel.

VII. BID SECURITY (EMI)/SECURITY DEPOSIT/PERFORMANCE GUARANTEE:

EMD : In compliance to the No. OM released by Procurement Policy Division, Department of Expenditure, Ministry of Finance, Government of India vide No.: F.9/4/2020-PPD, dated: 12.11.2020, the Earnest Money Deposit (EMD) to be submitted by the bidders shall be treated as "NIL". EMD Declaration document shall be submitted by the bidder at the time of submission of e-tender in the prescribed format as mentioned as Annexure – D of this tender document

Successful bidder has to submit Performance Guarantee / Security deposit equivalent to 5% of the amount of annual contract value in the form of fixed deposit of a nationalized bank in favour of CIPET VTC VIJAYAWADA which should be valid for a period of 60 days beyond the completion of the contractual obligations by the bidder. In case, the contract is further extended beyond the initial period, the performance security will have to be accordingly renewed by the agency. The same will be returned after the completion of contract without interest.

The EMD of successful bidder will be returned only after deposit of performance security.

The successful bidder will be required to execute an agreement as per Appendix "B4" with CIPET: CSTS,Vijayawada within the period specified in the Letter of Intent/ work order on Rs.100/- non-judicial stamp paper.

IX. Forfeiture of EMD/ Security Deposit/ Performance Guarantee:

- (1) If the successful bidder/agency refuses/fails to accept Letter of Intent (LOI)/Work Order issued by CIPET:CSTS Vijayawada or the works assigned to the agency/bidder are not done as per the scope of work/schedule of requirement, EMD/Security Deposit will be forfeited and the bidder will not be entertained for any tenders that may be published in future by CIPET:CSTS Vijayawada
- (2) If the bidder withdraws tender any time after expiry of time of submission of bids, security deposit/PG submitted by them shall be forfeited.
- (3) If the contract is terminated by CIPET: CSTS, Vijayawada due to poor performance or for violation(s) of any of the clause(s) of the Agreement or for breach of any of the conditions of the Agreement, CIPET:CSTS Vijayawada may proceed to forfeit the security deposit/PG.
- (4) In case of quoting unreasonable price by the bidder for disrupting the tender process, the bidder shall be disqualified
- (5) In case, the successful bidder/agency fails to execute the agreement with CIPET:CSTS Vijayawada within the specified date mentioned in the letter of intent/work order, the security deposit furnished by such bidder/agency shall stand forfeited without giving any further notice.

X. REJECTION OF THE BID

- 1. The bidder is expected to examine all instructions, formats, terms and conditions, and scope of work in the bid documents. Failure to furnish complete information or false information/documents shall result in rejection of bid.
- 2. In respect of interpretation/clarification of this bid document and in respect of any matter relating to this bid document, the decision of Joint Director & Head CIPET: CSTS, Vijayawada shall be final and binding.
- 3. The bidder will have to furnish the required documents as specified in the bid document, failing which the bid is liable to be rejected.
- 4. No price is to be indicated in the technical bid and if the price is mentioned in the "Technical Bid" it may lead to rejection of the bid.
- 5. If the bids are not submitted as per two bid system, they will summarily be rejected.
- 6. Bids without proper cost and EMD will summarily be rejected.
- 7. The bids received after the specified date and time for submission shall not be considered.
- 8. The bids received through fax/email or any other mode other than those specified in the tender document shall not be considered.
- 9. Conditional bids shall not be considered and will be out-rightly rejected at the first instance.

XI. SERVICE DELIVERY

Service Commencement shall be within 15 days from the date of letter of intent/work order issued. If any of the conditions, as per the tender/contract, are not met, the successful bidder / agency /contractor will be blacklisted and will not be considered for future proposals.

XII. LIQUIDATED DAMAGES

- The successful agency/bidder shall replace immediately any of their personnel (1)who are found unacceptable to CIPET:CSTS, Vijayawada due to security risks, incompetence, conflict of interest, improper conduct etc. upon receiving notice from the CIPET:CSTS, Vijayawada. The delay in providing a substitute beyond five working days would attract a penalty @Rs.3000/- per day on the service providina agency. In case of delav of more than 15 davs, CIPET:CSTS, Vijayawada may, at its discretion, terminate the contract.
- (2) The successful agency/bidder shall immediately provide substitute(s) in the event of any person(s) leaving the job due to his/her personal reasons. The delay in providing a substitute beyond five working days would attract a penalty @Rs.1000/- per day on the service providing agency. In case of delay of more than 15 days, CIPET:CSTS,Vijayawada may, at its discretion, terminate the contract.

XIII. CLARIFICATION OF BIDS

To assist in the examination, evaluation and comparison of bids, CIPET:CSTS,Vijayawada may, at its discretion, ask the bidder for any clarification(s) of their bid. The request for clarification and the response shall be by email and no change in the price or substance of the bid shall be sought, offered or permitted. However, no post bid clarification at the initiative of the bidder shall be entertained.

XIV. CANCELLATION BY DEFAULT

CIPET:CSTS,Vijayawada may, without prejudice to any other remedy for breach of the work order, cancel the work order in whole or part after serving a notice in writing.

- (i) If the bidder/agency fails to provide services within the time period specified in the work order.
- (ii) If the bidders/agency fails to perform any other obligations as mentioned in the work order /contract.

XV. BLACKLISTING

A Company / firm which has been blacklisted /debarred by; or is engaged in any continuing litigation on account of similar services with; any of the Government Departments - as mentioned at sub-clause no. 6 of clause II of "Instruction to Bidders and General Terms & Conditions" of this document, is not eligible to participate in the bidding process. If at any stage of bidding process or during the currency of the work order, such information comes to the knowledge of CIPET:CSTS,Vijayawada shall have the right to reject the bid or cancel the work order, as the case may be, without any compensation to the bidder. Bidders/agencies have to submit an undertaking to this effect that they have not been blacklisted /debarred by any of the above mentioned Government Departments.

XVI. JURISDICTION FOR DISPUTE REDRESSAL

All disputes or differences whatsoever arising between the parties out of or relating to the meaning and operation of effect of the work order or the breach thereof shall be subject to courts at CIPET: CSTS, Vijayawada.

XVII. FORCE MAJEURE

If, at any time, during the continuance of the agreement, the performance in whole or in any part by either partly of obligation under the agreement shall be prevented or delayed by reasons of any war, hostile acts of the enemy, civil commotion, fire, floods, earthquakes, explosions, epidemics, strikers and quarantine restrictions by acts of God, (herein after referred to as eventualities) then, provided notice of the happening of any such eventualities is given by either party to the other within two days from the date of occurrence thereon, neither party shall, by reason of such eventualities be entitled to terminate this contract agreement nor shall either party have any claim of damages against the other in respect of such non-performance or delay in performance. Performance of the contract agreement shall, however be resumed as soon as practicable after such eventuality has come to an end.

> Joint Director & Head CIPET:CSTS,Vijayawada

TECHNICAL BID DOCUMENT

ANNEXURE-I

SI. No)	Particular Details						
1		Name of Agency / Firm						
2		Profile of the Agency / Firm						
3		Name of Proprietor/Director of the agency						
4		Full address of registered office						
		(a) Telephone No						
		(b) Fax No.						
		(c) Mobile No.						
		(d) e-mail address	S					
5		Correspondence a						
6		Full address of br	anch	ו				
		Banker of Agency						
		(Attach self- attes						
_		the last six month		•	er			
7		and telephone no						
0		Registration No. o			. (a) in			
8		Technical Evaluat		/				
		PAN/TIN No. of th (Attach attested c			l of tho			
9		Agency)	ору	OF FAIN/ TIN Card				
5		Service Tax Regis	strati	ion No				
		(Attach attested c			on			
10		Certificate)		or the regionation	011			
		EPF Registration	No.					
		(Attach self- attes		copy of the				
11		Registration Certi	ficate	e)				
		ESI Registration N	No.					
		(Attach self-attest	ed c	opy of the Regis	tration			
12		Certificate)						
							financial years (copy	
							irnover statement for t	
10					d by the C	Sha	artered Accountant, to	be attached
13 Finan		in the following fo	rmat	Amount (Rs.	in lokhe)		Remarks, i	fony
Гпап	Ciai	i eai		Amount (NS.	111 10115)		Nemarks, r	i ally
		Details of major	cont	tracts with Centr	al Govern	me	ent / State Governmer	t/PSI I/Reputed
							idder for providing ma	
							ed copies of the last tw	
14				e/work award m				-
		tails of clients alon	g	Amount of				
		n address telephor		contract			Name of contract/	
SI.	a	and fax no. & email (monthly/Rs. In Duration of			type of manpower	No. of persons		
No .	address lakhs) contract provided deplo			deployed				
2								
3 4								
+	1							

DECLARATION

I ______ son/daughter/wife of Shri/Smt. ______ Proprietor/Director/Authorized signatory of the agency mentioned above is competent to sign this declaration and execute this tender document. I have carefully read and understood all the terms and conditions laid down in the tender and undertake to abide by them.

The information/documents furnished along with the above bid/application are true and authenticate to the best of my knowledge and belief. I am well aware of the fact that furnishing of any false information/fabricated document would lead to rejection of my tender/bid at any stage besides liabilities towards prosecution under appropriate law.

(Signature of the authorized person)

Name : _____

Office seal

Date : ______

FINANCIAL BID DETAILS -AS PER ONLINE SCHEDULE

Price bid of the bidders, whose Tender cost, EMD and Technical bid are found in order shall be opened as per schedule intimated after opening of Technical Bid. Joint Director & Head, CIPET: CSTS, Vijayawada reserves all right regarding enhance or reduce the work and to cancel the entire tender or any tender without assigning any reason thereof. Conditional Tender will not be accepted.

Note: The bidders are requested to go through the instructions carefully and complete all formalities as required and submit along with bid.

ANNEXURE – II

FINANCIAL BID DOCUMENT

CIPET: CSTS Vijayawada has worked out the requirement (in Section 'C' of the tender document) to be deployed in its office at CIPET: CSTS Vijayawada.

The successful bidder is required to pay the remuneration, as fixed by CIPET: CSTS Vijayawada on monthly basis to each of the personnel, after deduction of employee share of contribution towards ESI, EPF etc., wherever applicable, deployed in CIPET: CSTS Vijayawada during the contract period.

CIPET: CSTS Vijayawada will bear the expense towards employer contribution in respect of ESI, EPF and taxes, as per the Rules applicable from time to time.

The agency is required to submit the financial bid in the following format only:

Description of services	Rates of services/Agency charges in percentage (%) (upto two decimal point only) to be charged on total remuneration excluding ESI, EPF & taxes as applicable from time to time
Providing manpower of various categories based on the requirement of tender document on monthly remuneration fixed by CIPET : CSTS Vijayawada	

The bidders who quote unrealistic rate of service charges i.e. '0'% shall be debarred for further consideration. If the bidders quote percentage with more than two decimal points, then up to two decimal points only be considered without rounding up.

The bidders are required to quote only service/agency charge which represents administrative/management charges/other costs.

Appendix-"B4"

MODEL AGREEMENT / CONTRACT TO BE EXECUTED WITH SERVICE PROVIDING AGENCY (To be executed on Non- Judicial Stamp Paper of Rs. 100/-)

BETWEEN

(Name of CIPET Centre in full and complete postal address); herein after referred to as the CIPET Centre with location) of the ONE PART.

AND

M/s.

_____ registered under

having its registered Office at ________ (hereinafter referred to as the **"AGENCY"** or **"CONTRACTOR"** which expression shall unless repugnant to the context or meaning thereof be deemed to include its successors and permitted assigns) of the OTHER PART.

The CIPET Centre and the CONTRACTOR are individually referred to as a "Party" and collectively referred to as "Parties".

WHEREAS the CONTRACTOR has agreed to deploy manpower at the aforesaid location under CIPET Centre in accordance with Tender No. date at the rates quoted by the Contractor vide their financial bid; and

WHEREAS CIPET: CSTS Vijayawada, CIPET: CSTS, Vijayawada, Survey No.: 377, Surampalli Village, Gannavaram Mandal, Krishna District, Vijayawada - 521 212, Andhra Pradesh, has accepted the bid of the CONTRACTOR and has agreed to take the services of manpower to be provided by the CONTRACTOR;

The following shall be the TERMS AND CONDITIONS of THIS AGREEMENT:

Terms and Conditions:

- 1. Date of commencement of the contract would be DD.MM.YYYY. The Agreement will be valid for a period of one year. The rates quoted by the Agency shall be fixed for a period of one year and no request for any change / modification shall be entertained before the expiry of the agreement period. Any statutory increase in wages/ D.A, etc. is to be absorbed by the Agency.
- 2. The Service Providing Agency must ensure compliance of the provisions of Employees Provident Funds & Miscellaneous Provisions Act, 1952, Workmen Compensation Act, along with other labour laws as applicable.
- 3. All services shall be performed by persons as specified in the Annexure C of the tender document.
- 4. The persons supplied by the Agency should not have any Police records/ criminal cases against them. The agency should make adequate enquiries about the character and antecedents of the persons, who are being placed for work in CIPET Centers.

- 5. The character and antecedents of each personnel of the Service Providing Agency will be got verified by the Service Providing Agency through local police before their deployment.
- 6. Proof of identity like Aadhar details, driving license, recent photograph, bank account details, proof of residence, Medical fitness certificate and Police verification report shall be submitted by the service providing Agency to CIPET Centre.
- 7. The Service Providing Agency shall engage necessary number of persons as required by CIPET Centre from time to time.
- 8. The successful Bidder/Agency shall provide the required manpower services, as specified in the contract within one week after execution of the Contract.
- 9. The Centre Head shall verify the credentials of the manpower provided by the Agency and after such scrutiny, as may be required, may allow the manpower provided by the Agency to render their Service at the CIPET Centre.
- 10. The Centre Head may, at its discretion, reject any of the manpower provided by the Agency and may at any time, ask the Agency to replace the manpower.
- 11. The said person(s) engaged by the Service Providing Agency shall be the employee(s) of the Service Providing Agency and it shall be the duty of the Service Providing Agency to pay their wages every month. There is no Master and servant or Employer and Employees relationship between the manpower provided/deployed by the Service Providing Agency at CIPET Centre.
- 12. No person deployed by the service providing agency in connection with rendering services at any of the CIPET Centres shall claim any benefit/ Compensation/ absorption/ regularization of service from in CIPET Centre under the provision of Contract Labour (Regulation & Abolition) Act, 1970 or any other law.
- 13. The person deployed by the service providing agency in connection with rendering services at any of the CIPET Centres shall not divulge or disclose to any un-authorized person any details of office operations, processes, technical know-how, security arrangements, administrative/ organizational matters and any information related to Intellectual Property Rights, Patents and Copy rights of the CIPET.
- 14. The person deployed by the service providing agency in connection with rendering services at any of the CIPET Centres should be polite, cordial, positive and efficient while handling the assigned work and their actions shall promote goodwill and enhance the image of CIPET.
- 15. The Service Providing Agency shall be responsible for any act of indiscipline on the part of persons deployed by him.
- 16. The persons deputed shall not be below the age of 18 years and they shall not interfere with the duties of the employees of the CIPET Centre.
- 17. The CIPET Centre may require the Service Providing Agency to withdraw or remove any person or persons deployed by the Service Providing Agency at the CIPET Centre, who are not found suitable or are incompetent or for his misconduct and the Service Providing Agency shall forthwith comply with such requirements. The Service Providing Agency shall replace immediately any of its personnel if they are unacceptable to CIPET Centre because of security risk, incompetence, conflict of interest and breach of confidentiality or improper conduct upon receiving such notice from CIPET Centre.
- 18. The Service Providing Agency has to provide photo identity cards to the persons deployed by it at the CIPET Centre for carrying out the specified tasks. These cards are to be constantly displayed & their loss reported immediately.

- 19. The Service Providing Agency shall ensure proper conduct of its persons in office premises and enforce prohibition of consumption of alcoholic drinks, paan, guthkha, smoking, loitering without work etc.
- 20. The transportation, food, medical and other statutory requirements in respect of each personnel deployed by Service Providing Agency in the CIPET Centre shall be the responsibility of the Service Providing Agency.
- 21. Working hours would be normally from 9.00 A.M. to 5.30 P.M. during working days including ¹/₂ an hour lunch break in between. However, in exigencies of work, they may be required to work till late and the personnel may also be called on holidays, if so required.
- 22. The agency will be wholly and exclusively responsible for payment of wages to the persons engaged by it in compliance of all the statutory obligations under all related legislations as applicable to it from time to time including Minimum Wages Act, liability for any expenditure whatsoever on the persons deployed by the Agency on account of any obligation. The agency will be required to provide particulars of PF, Group Insurance and ESI etc. of the manpower deployed by it-at CIPET Centre.
- 23. The Service Providing Agency will provide the required personnel for a shorter period also in case of any exigencies as per the requirement of CIPET Centre.
- 24. The Service Providing Agency shall be contactable at all times and message sent by phone / e-mail / Fax / Special Messenger from CIPET Centre to the Service Providing Agency shall be acknowledged immediately on receipt on the same day. The Service Providing Agency shall strictly observe the instruction issued by CIPET Centre in fulfillment of the contract from time to time.
- 25. CIPET Centre shall not be liable for any loss, damage, theft, burglary or robbery of any personal belongings, equipment or vehicles of the manpower deployed by the Service Providing Agency at the CIPET Centre.
- 26. The Service Providing Agency on its part and through its own resources shall ensure that the goods, materials and equipments etc. supplied to the personnel for discharge of duties assigned to them are not damaged in the process of carrying out the services undertaken by it and shall be responsible for all act of commission and omission of the manpower deployed by it at the CIPET Centre. If CIPET Centre suffers any loss or damage on account of negligence, default or theft on part of the manpower/ agents of the agency, then the agency shall be liable to reimburse the same to CIPET Centre. The agency shall keep CIPET Centre fully indemnified against any such loss or damage.
- 27. The persons engaged by the Agency shall be compulsorily required to enroll themselves in the Aadhar based Biometric Attendance system. Attendance registered by the staff in the Biometric Attendance system only shall be taken as proof of their attendance in the office and on the basis of which wages/ remuneration will be calculated.
- 28. The successful bidder shall furnish performance security deposit of such amount as may be specified in the Tender Document, in the form of Fixed Deposit Receipt from a Commercial bank/ Bank Guarantee from a commercial bank in an acceptable form safeguarding the interest of the CIPET Centre in all respects. The performance security deposit shall remain valid for a period of 60 days beyond the date of expiry of the contract of the Service Providing Agency. The security deposit will be forfeited in case the supply of manpower is delayed beyond the period stipulated by CIPET Centre or on non-compliance of the terms & conditions of agreement by the Service Providing Agency or frequent absence from duty / misconduct on the part of manpower supplied by the agency.

- 29. The Service Providing Agency shall not assign, transfer, pledge or sub- contract the performance of service without the prior consent of CIPET Centre.
- 30. In the event of any dispute arising in respect of the clauses of the agreement, the matter will be referred to the Head of concerned CIPET Centre whose decision shall be binding on both the parties.

Forfeiture of EMD/ Security Deposit/ Performance Guarantee:

- (1) If the successful bidder/agency refuses/fails to accept Letter of Intent (LOI)/Work Order issued by (CIPET: CSTS Vijayawada, Survey No.: 377, Surampalli Village, Gannavaram Mandal, Krishna District, Vijayawada - 521 212, Andhra Pradesh) or the work assigned to the agency/bidder are not done as per the scope of work/schedule of requirement, EMD/Security Deposit will be forfeited and the bidder will not be entertained for any tenders that may be published in future by (CIPET: CSTS Vijayawada, Survey No.: 377, Surampalli Village, Gannavaram Mandal, Krishna District, Vijayawada - 521 212, Andhra Pradesh).
- (2) If the bidder withdraws tender any time after expiry of time of submission of Bids.
- (3) If the contract is terminated by CIPET: CSTS Vijayawada due to poor performance/violation(s) of any clause(s) of the agreement or for any bad act of selected bidder, security deposit/PG will be forfeited.
- (4) In case of unreasonable price quoted by the bidder for disrupting the tender process, EMD of such bidder will be forfeited.\
- (5) In case the successful agency fails to enter into the agreement with CIPET: CSTS Vijayawada within the specified date mentioned in the letter of intent/work order, the EMD/security deposited by such agency shall stand forfeited without giving any further notice.

PAYMENT OF BILLS TO AGENCY

- (1) The Service Providing Agency will submit the bill, in triplicate, in respect of the billing cycle of each month by the end of the month. The payment will be released by the CIPET Centre after verification of the attendance and after deducting taxes etc. deductable at source under the laws in force.
- (2) The concerned In-charge of the Department of Centre with whom such manpower is deployed, shall submit details of days when contractually engaged manpower was away from Centre on duty or tour and could not punch his bio-metric attendance at the Centre.
- (3) The Service providing agency, shall provide to the CIPET Centre documentary proof in respect of
 - (i) Deposit to PF in the PF Account of each of the manpower;
 - (ii) Deposit of contribution to the ESI.
 - (iii) TDS from the remuneration of the manpower, wherever, applicable;
 - (iv) Any other deduction, as applicable.

(4) No wage / remuneration will be paid to any staff for the days of absence from duty.

RENEWAL OF CONTRACT:

The contract / agreement may be renewed annually subject to a maximum term of 3 years and subject further to satisfactory performance of the agency with such amendments as may be mutually agreed to.

TERMINATION OF CONTRACT:

- (1) The agreement can be terminated by either party by giving one month's advance notice in writing. If the agency seeks to terminate the contract without giving one month's notice in writing for termination of the agreement, the Agency shall be liable to pay an amount equivalent to one month's wages in respect of all the manpower deployed by it in pursuance of the contract at the CIPET Centre and any amount due to the agency from CIPET Centre, as on the date, shall be forfeited by the CIPET Centre.
- (2) That on the expiry of the agreement, as mentioned above, the agency will withdraw all its manpower deployed at the CIPET Centre and clear their accounts by paying them all their legal dues. In case of any dispute raised by the manpower deployed by the agency at the CIPET Centre on account of the termination of the contract of the agency same shall be the sole responsibility of the agency to resolve it and CIPET Centre shall remain indemnified from being named as a party, in case the matter is referred to Court of Law of appropriate.

PENALTY AND LIQUIDATED DAMAGES:

- (1) The Agency shall be responsible for faithful compliance of the terms and conditions of this agreement. Failure on the part of the contractor, may attract forfeiture of the security deposit as well as the termination of their contract and getting the work done through some outside agency at their cost and risk, during the remaining period of contract.
- (2) The successful Agency shall replace immediately any of its personnel who are found unacceptable to CIPET Centre because of incompetence, conflict of interest, improper conduct or security risk or any other reason and upon receiving such notice from the CIPET Centre, the delay in providing a substitute beyond five working days would attract a penalty @3000/-per day on the service providing agency. In case of more than 15 days delay, the CIPET Centre may at its discretion terminate the contract.
- (3) The successful agency shall immediately provide a substitute in the event of any person leaving the job due to his personal reasons. The delay in providing a substitute beyond five working days would attract a penalty @3000/-per day. In case of more than 15 days delay, the CIPET Centre may in its discretion terminate the contract.

CANCELLATION BY DEFAULT:

- (1) The CIPET Centre may, without prejudice to any other remedy for breach of any of the provisions of the contract, by a written notice of default sent to the Agency/ Bidder, cancel the work order in whole or in part.
- (2) The CIPET Centre may also, by a written notice of default, cancel the work order, if the Agency fails to provide services within the time period specified in the work order.

BLACKLISTING:

- (1) An establishment whether a company or a firm, blacklisted/debarred by Ministry /Departments of Govt. of India/Central PSUs/ Nationalised Bank/State Govt. Department/ Autonomous /Statutory
- (2) Bodies/Corporations or if there is any litigation continuing with any of the above describe Government Departments on account of similar services, is not eligible to participate in the bidding process.
- (3) If at any stage of bidding process or during the currency of the work order, such information comes to the knowledge of CIPET, the CIPET Centre shall have the right to reject the bid or cancel the Work Order, as the case may be without any compensation to the Agency/Bidder.
- (4) Every Bidder/Agency has to submit an undertaking to the effect that they have not been blacklisted/debarred by any Ministry/Departments of Govt. of India/Central PSUs/ Nationalised Bank/State Govt. Department/ Autonomous /Statutory Bodies/Corporations and, that there is no litigation continuing with any of the above describe Government Departments on account of similar services.
- (5) If any Bidder/Agency fails to carry out the work order or if any Bidder/Agency has committed any breach of any of the terms of the contract, such Bidder/Agency without any prejudice to any other action that may be taken against such Bidder/Agency may be blacklisted by the CIPET Centre.

JURISDICTION FOR DISPUTES REDRESSAL:

All Disputes arising between the parties to the contract, shall be shall be subject to the jurisdiction of courts of law at Vijayawada.

IN WITNESS THEREOF THE ABOVE MENTIONED PARTIES HAVE PUT THEIR SIGNATURES ON THIS THE _____ DAY OF _____.

Signed for and on behalf of CONTRACTOR Signature of the bidder with seal

Signed for and on behalf of CIPET Centre Head Name Designation (Office seal)

PROFORMA OF MONTHLY SALARY SLIP TO BE ISSUED BY CONTRACTOR TO ITS EMPLOYEES

Pay slip for the month of	
Employee Number	
Designation	
ESI Number	
EPF Number	
Bank Account Number	
Monthly wages	
Deduction towards ESI	
Deduction towards EPF	
Total deduction	
Net pay in Hand	

				Section - C
SI. No	Name of the proposed designations	Nature of Work / Job responsibilities	Eligibility Criteria: (Educational qualification and experience)	Number of manpowe r Required
01	Security	 Inspect and patrol premises regularly Monitor property entrance Authorize entrance of people and vehicles by maintaining log books Report any suspicious behaviors and happenings Secure all exits, doors and windows Monitor surveillance cameras Respond to alarms and react in a timely manner Provide assistance to people in need Maintenance of all the registers pertaining to Attendance, Visitors entry, Vehicle movement etc as prescribed by the institute 	Minimum qualifications 8 Experience: 10 th /SSC passed and should have prior experience o working as Security personnel	08 - 10 No′s f
02	Housekeeping	 Performing cleaning activity of all the passages in and out the institute premises Periodical cleaning of the windows, tables and other inventories Providing Hospitality to the guests by making necessary arrangements to offer refreshements, lunch etc as directed Cleaning of the regular utensils Maintaining proper hygienic environment Daily cleaning of the students class rooms and periodical cleaning of the benches Additional related activities as assigned on need basis 	of handling Housekeepin <u>g</u> activities ,	

Annexure - D

Format of bid security declaration from bidders in lieu of EMD (Should be submitted on Companies Letter head)

I/ We,	he authorized signatory of M/s	Participating in	n the su	ubject	tender
No	for the item/Job of	do hereby	declare:		

- (I) That I/We have availed the benefit of waiver of EMD while submitting our offer against the subject Tender and no EMD being deposited for the said tender.
- (II) (ii) That in the event we withdraw/modify our during the period of validity or I/we fail to execute formal contract agreement within the given timeline or I/we fail to submit a Performance Security within the given timeline Or I/we commit any breach of Tender Conditions/Contract which attracts penal action of forfeiture of EMD and I/we will be suspended from being eligible for bidding/ award of all future contract(s) of Central Institute of Petrochemicals Engineering & Technology (CIPET) for a period of one year from the date of committing such breach.

Signature and Seal of Authorized Signatory of Bidder
Name of Authorized Signatory
Company Name
Date :